

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS
TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

CallCatchers, Inc.

Company Name

FreedomVoice Systems

Db/a/fka

169 Saxony Road, Suite 212

Mailing Address

Encinitas, CA 92024

City, State, Zip Code

Business Location

City, State, Zip Code

FEIN/SSN

(800) 477-1477

Telephone #

REGISTERED AGENT INFORMATION

Registered Agent: Corporate Creations Network

Mailing Address: 6650 Rivers Avenue

North Charleston, South Carolina 29406

City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- Eric Thomas, VP - Business Development
- A. General Manager (Include Address if different than above)
8004771477 x 86 / 800-477-1477 / eric.thomas@freedomvoice.com
Telephone Number / Facsimile Number / E-mail Address
- Gino Capozzi, Senior Compliance Manager
- B. Customer Relations/Complaints Representative (Include Address if different than above)
800-477-1477 x 816/ (800) 477-1477 / Compliance@freedomvoice.com
Telephone Number / Facsimile Number / E-mail Address
- Cedar Coleman, Director of Customer Care
- C1. Customer Relations/Complaints Representative for Escalated Complaints (Include Address if different than above)
800-477-1477 x 807/ 800-477-1477 / cedar.coleman@freedomvoice.com
Telephone Number / Facsimile Number / E-mail Address
(800) 477-1477
- C2. Customer Contact (Toll Free Number)
Dennis Johnson
- D. Engineering Operations (Include Address if different than above)
800-477-1477 x 894/ 800-477-1477 / noc@freedomvoice.com
Telephone Number / Facsimile Number / E-mail Address
Dennis Johnson
- E. Test and Repair (Include Address if different than above)
800-477-1477 x 894/ 800-477-1477 / dennis.iohnson@freedomvoice.com
Telephone Number / Facsimile Number / E-mail Address
- F. Emergencies (During Non-Office Hours)
800-477-1477 / 800-477-1477 / noc@freedomvoice.com
Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. Gino Capozzi, Senior Compliance Manager
Regulatory Officer (Name & Title)
169 Saxony Road, Suite 214 Encinitas, CA 92024
(Mailing Address)
800-477-1477x816 / (800) 477-1477 / Compliance@freedomvoice.com
Telephone Number / Facsimile Number / E-mail Address
- H. Gino Capozzi, Senior Compliance Manager
Annual Report Mailings (Name & Title)
169 Saxony Road, Suite 214 Encinitas, CA 92024
(Mailing Address)
800-477-1477x816 / (800) 477-1477 / Compliance@freedomvoice.com
Telephone Number / Facsimile Number / E-mail Address
- I. Gino Capozzi, Senior Compliance Manager
Dual Party Mailings (Name & Title)
169 Saxony Road, Suite 214 Encinitas, CA 92024
(Mailing Address)
8004771477x816 / (800) 477-1477 / Compliance@freedomvoice.com
Telephone Number / Facsimile Number / E-mail Address
- J. Gino Capozzi, Senior Compliance Manager
Interim LEC Fund Mailings (Name & Title)
169 Saxony Road, Suite 214 Encinitas, CA 92024
(Mailing Address)
8004771477x816 / (800) 477-1477 / Compliance@freedomvoice.com
Telephone Number / Facsimile Number / E-mail Address
- K. Gino Capozzi, Senior Compliance Manager
Universal Service Fund Mailings (Name & Title)
169 Saxony Road, Suite 214 Encinitas, CA 92024
(Mailing Address)
8004771477x816 / (800) 477-1477 / Compliance@freedomvoice.com
Telephone Number / Facsimile Number / E-mail Address
- L. Gino Capozzi, Senior Compliance Manager
Gross Receipts Mailings (Name & Title)
169 Saxony Road, Suite 214 Encinitas, CA 92024
(Mailing Address)
8004771477x816 / (800) 477-1477 / Compliance@freedomvoice.com
Telephone Number / Facsimile Number / E-mail Address
- M. Gino Capozzi, Senior Compliance Manager
Lifeline Mailings (Name & Title)
169 Saxony Road, Suite 214 Encinitas, CA 92024
(Mailing Address)
8004771477x816 / (800) 477-1477 / Compliance@freedomvoice.com
Telephone Number / Facsimile Number / E-mail Address

Gino Capozzi / [Signature]
This form was completed by / Signature
Senior Compliance Manager / 1/25/2017
Title / Date

RETURN COMPLETED FORM TO: Public Service Commission of SC
Docketing Department
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201